

Guidance Notes

Most delays in settling claims arise because claim forms are not fully completed or requested documents are not sent to us. We would therefore ask you to answer all questions (dashes and spaces cannot be accepted).

You should read and sign the declaration.

If you are unable to supply any of the requested documents, please include a separate note explaining why this is, to enable us to help you more quickly.

IMPORTANT: PLEASE READ CAREFULLY Please answer all the questions in **FULL** and in **BLOCK CAPITALS**.

The form when fully completed must be returned to your Insurance Broker, who arranged this insurance for you. They will forward it to AIUA.

INSURANCE BROKER DETAILS							
Name & Address							
Postcode	Tel. No.						
Contact Name	Email						
To be completed by the	claimant						
If you are unable to comple	ete this form personally, it m	ay be completed on your behalf.					
Policy No.	Policyholders Name						
Insured Person's full name (including any titles)							
Date of Birth	Occupation(s)						
Address							
Postcode	Tel. No. Mobile						
Are you VAT registered? YES NO							
Can you recover VAT for this claim ? YES NO							
Animal Details							
Item No. on the policy schedule		Type of animal					
Breed		Weight in Kilo's					
Identity Mark/Tag		Age					
Sex		Principle use since purchase					
Market Value	£	Date of Purchase					
Purchase Price	£						
		nase, Pedigree, & Registration ease note this documentation					

Livestock - NB 'Premises' are defined as any premises within Great Britain, owned used or occupied by the Insured for the

Description	Number of animals on the Premises (′1)		Approx: Total \	Value f	
Beef cattle	Trainiber of animals of the Fremises (Approx. Total	value L	
Dairy cattle						
Sheep						
Pigs						
Other						
Loss Details						
Date animal(s) first became ill or accident occurred			dd/m	ım/yyyy	Time	am/pm
Date animal(s) was first	Date dd/mm/yyyy			Time	am/pm	
Date the slaughter or d	eath occurred	Date dd/mm/yyyy			Time	am/pm
Please give full details a						
If accidental, please sta						
Please support with a co	opy of the Post Mortem report when	applica	able			
State location of the an to the policyholders add						
If death occurred on Third Party property please provide contact details of the Third Party/Land owner						
Name and address of th						
Name and address of the time of death						
Please state the amount obtained for the salvage of the carca					£	
Please support this state	ement with a copy of the Salvage Rec	eipt				
Were any veterinary and or disposal fees incurred				Yes		No
If 'Yes' please attach co	ppy invoices (NOTE : Veterinary Fees in	curred	must b	pe in an attempt	t to save the a	nimals life)
Ltd and the Motor Insu	on to the Claims and Underwriting Extrance Anti-Fraud and Theft Register, relation provided and also to prevent fra	un by	the Ass	sociation of Briti	ish Insurers (Al	BI). The aim is to

tell us about any incident (such as an accident or theft) which may or may not give rise to a claim. We will pass information relating to this incident to the registers.

DECLARATION

I/We understand that in handling this claim, AIUA (a trading name of Geo Underwriting Services Limited) will act on behalf of the Insurer(s) and that I/We confirm our informed consent to the claim being handled on this basis. I/We understand that the making of a fraudulent claim by providing untrue information is a criminal offence likely to lead to prosecution. I/We confirm that the information given on this form is to the best of my knowledge and belief, true in every respect and that I have declared and not claimed amounts refunded to me or claimed from any other source.

You must read the declaration before signing							
Signed		Date					

Veterinary Surgeons Certificate - to be supplied by the Insured at their own expense in support of this claim							
I hereby certify that I, the undersigned attended the animal described below, and confirm that it is the property of :-							
Policyholder's name					Ado	Iress	
Animal Details/Name			Type of ar	nimal			
Breed			Identity M	ark/Tag			
Sex			Age				
Market Value	£		Weight in	Kilo's			
Loss Details							
Date of first attendance of anim	mal		Date dd/i	mm/yyyy		Time	am/pm
Date last attended			Date dd/i	mm/yyyy		Time	am/pm
Date the slaughter or death oc	curred		Date dd/i	mm/yyyy		Time	am/pm
Please give full details as to the	cause of	death					
If you have carried out a post mortem of the animal please give the results							
Please support with a copy of t	he Post M	ortem report where	applicable				
What was the general conditio	n of the ar	nimal					
If illness, when in your opinion did the condition first manifest itself							
Has the animal ever suffered from a condition of a similar nature before? If so, please give details							
If an accident, when and where did this occur							
In your opinion is the injury /illness consistent with the incident reported to you by the policyholder?			Yes No			No	
Complete if the animal has been euthanised and <u>STAMP / SIGN</u> to verify that this section has been completed by YOU.							
Please confirm this was done on immediate humane grounds		Yes			No		
If 'No' please give more details							
If death/ accident occurred whilst loading/ unloading/ in transit, please confirm the purpose of the journey/ intended journey							
Declaration by the Veterinary attending							
I hereby certify that the above particulars are to the best of my knowledge and belief true and accurate and that no information which ought to be given has been withheld by me.							
Veterinary's Signature Print			name			Address of Surgery	
Date Tel			l. No.	No. Email Address			Address

AIUA, Grimbald Crag Close, Knaresborough, HG5 8PJ,

T: 0344 346 0411, F: 0344 346 0412 email reception@aiua.co.uk www.aiua.co.uk

AIUA is a trading name of Geo Underwriting Services Ltd. Registered in England No. 4070987. Registered Address: 1 Minster Court, Mincing Lane, London EC3R 7AA. Authorised and regulated by the Financial Conduct Authority. FCA Register Number 308400. A member of the Ardonagh Group of Companies. Telephone calls may be recorded. Insurers, their agents and fraud prevention agencies obtain and share information with each other to prevent and detect fraudulent claims. This helps to protect our customers and ourselves from such activity. In addition, we reserve the right to load your details to the Insurance Fraud Register which may affect your future applications for insurance products. For further information please visit the IFR website www.theifr.org.uk/en. For details of how we use personal information collected, view our privacy policy at www.geounderwriting.com/fair-processing-notice. V3 06/19 Classified Public



Important notice regarding claim payments

If your claim is successful you may elect to receive payment either by cheque or by BACS transfer. Please indicate your preference below, and where BACS transfer has been selected, provide the details listed.

You may wish to submit this page separately to your Insurance Broker. If so, please ensure you provide your policy number and/ or claim reference number. Thank you.

Cheque			BACS Transfer				
Name of Ba	ink						
Branch							
Sort Code							
Account No.							
Account Na	me						
Payment Refer	rence						
If the account details provided above are for someone other than the named policyholder, please provide a comment in the box below, and authorisation:							
By providing your details below, you confirm that all parties of the Insured entity agree that payment may be released to this account rather than to the account of the policyholder:							
Policyholder Na	ame						
Policyholder	Signature						
Date							

Once the appropriate claim payment/s have been processed and the above details are no longer required, they will be removed from the claim file and destroyed in accordance with our data retention policy.

AIUA, Grimbald Crag Close, Knaresborough, HG5 8PJ,

T: 0344 346 0411, F: 0344 346 0412 email reception@aiua.co.uk www.aiua.co.uk

AIUA is a trading name of Geo Underwriting Services Ltd. Registered in England No. 4070987. Registered Address: 1 Minster Court, Mincing Lane, London EC3R 7AA. Authorised and regulated by the Financial Conduct Authority. FCA Register Number 308400. A member of the Ardonagh Group of Companies. Telephone calls may be recorded. Insurers, their agents and fraud prevention agencies obtain and share information with each other to prevent and detect fraudulent claims. This helps to protect our customers and ourselves from such activity. In addition, we reserve the right to load your details to the Insurance Fraud Register which may affect your future applications for insurance products. For further information please visit the IFR website www.theifr.org.uk/en. For details of how we use personal information collected, view our privacy policy at www.geounderwriting.com/fair-processing-notice. V3 06/19 Classified Public